

# Check Cashing Risk Management Services

## Mitigating Check Cashing Risk

Check cashing businesses likely process tens-to-hundreds of thousands of dollars in transactions per day. When combined with other convenience service offerings—such as ATM's, food stamps, transit tokens, lottery tickets, and utilities payments—the activity and transaction volume can be staggering, creating significant opportunity for fraud, theft, abuse, and robbery.

The staff at Lowers & Associates (L&A) has worked with major providers of Crime and Fidelity coverage for more than 30 years to develop operational security standards for the Check Cashing Industry. L&A is the leader in risk assessment programs and related claims investigation services for the insurance and check cashing industries.

**Risk Assessment | Audit | Investigation | Compliance**

## Solutions to Reduce Internal and External Risk

### Recognized Industry Best Practice Risk Assessments

Lowers & Associates (L&A) believes strongly that the best way to mitigate risk is by first conducting an in-depth Risk Assessment to gain an understanding of the unique vulnerabilities, specific requirements, and current deficiencies for each client. These findings are used to establish a starting point against which to measure. Specific to check cashing, the standard steps in the risk mitigation program design are:

- Risk Assessment
- Report Development
- Findings Review
- Policy and Standards Development
- Strategic Risk Mitigation Platform Finalization
- Anti-Money Laundering Compliance and Review

In order to ensure program effectiveness, L&A provides Training Programs that get everyone within your organization on the same page. Programs range from custom-developed training to one-on-one courses that work closely with the business to develop training protocols that satisfy your business and insurance requirements. Training is targeted at reducing the risk of fidelity crime and robbery.



## Compliance

After Risk Management program design and implementation are complete, L&A stands beside you with the services you need for long-term success. Compliance Audits provide a disciplined documentation process that continually measures operational reality against stated Policies and Standards, providing a dynamic management tool that aids in maintaining ongoing vigilance.

## Claims

L&A manages the process from start to finish, responding to a client's claim for most losses within 24 hours. We assess the loss quickly, collect and preserve critical documentation, obtain statements from employee witnesses, police as soon as possible, and get a preliminary loss report to the client with all the necessary documentation.

L&A also ensures that claims are legally justified and financially accurate, and when possible, we mitigate the claims. Our investigators frequently work with federal and local law enforcement officials when they're needed to assist in recovery and prosecution.

Key among L&A's objectives is to ensure that clients only pay claims that are verified. Fraudulent claims are a major concern. It is our obligation to make certain that our clients get the very best support to verify that the claim is legally justified and financially accurate.

Every effort is made to:

- **Investigate the Claim**
- **Mitigate Losses where Possible**
- **Initiate the Recovery Process**
- **Manage Subrogation Efforts**

## Recovery / Reconstruction

Over the past 20 years, L&A's Recovery and Reconstruction team has facilitated and assisted in the recovery of hundreds of millions of dollars in stolen or lost checks through check reconstruction. Extensive experience in this area has required members to work closely with nearly all major banks and national retail establishments.

Clients around the world—including Lloyd's of London, U.S.-based insurance firms, and a host of Fortune 500 companies—rely on L&A to handle claims, reconstruction, and recovery ranging from the routine to the complex. L&A professionals have backgrounds and experience to reduce Check Cashing risk and add to your bottom line.

### Proven Solutions

- ✓ **Risk Management** services create a solid risk mitigation foundation through risk assessments, Policy and Standards development, and personnel training.
- ✓ **Compliance Audits** maintain ongoing discipline by ensuring that key policies and procedures are being adhered to.
- ✓ **Ensure that claims are legally justified.**
- ✓ **Recovery and Reconstruction** stems losses and bolsters operational integrity.

