

LOWERS & ASSOCIATES

# Last Mile Courier Risk Management

Last mile deliveries are a critical and sensitive aspect of the supply chain. Success depends on your ability to manage all aspects of security, operations, and staffing.

Lowers & Associates' third-party survey program for last mile couriers offers in-depth industry experience as well as added credibility through unbiased reviews of critical issues that impact compliance, security, and safety. The Lowers & Associates Last Mile program consists of compliance surveys and controls reviews of headquarter facilities, terminals, and surveillance of route activities.

## Survey Areas



### Personnel Security

- Security standards documentation
- Employment screening
- Training and operations
- Control and issue of ID cards and uniforms



### Fleet Security

- Security standards documentation
- Vehicle configurations and prohibited vehicles
- Fleet equipment
- Fleet maintenance
- Accident/emergency response plans



### Facility/Terminal Security

- Physical security
- Facility and terminal opening and closing procedures
- Security of dispatch centers
- Security of sorting operations
- Security of stock holding areas
- Visitor and vendor controls
- Emergency response plans



### Street Operations

- Route risk analysis
- High risk locations
- Vehicle restrictions
- Street operation audit review
- Driver proper license/certification/clearance



### Cargo Handling Accountability

- Size of crew
- Transfers of custody procedures
- Document reconciliation/storage
- Dual control
- Over the pavement security



**LOWERS  
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*International Risk Mitigation Partners*

Call today to learn how we can help you.

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